



ISO 21101:2014 (EXEMPLAR GLOBAL CERTIFIED)

ADVENTURE TOURISM SAFETY MANAGEMENT SYSTEMS

Course Description:

This 5-day Lead Auditor training program is designed to equip participants with the knowledge and skills necessary to effectively plan, conduct, and manage audits based on ISO 21101, ISO 19011 and ISO/IEC 17021-1 standards. Participants will gain insights into audit principles, techniques, and best practices, enabling them to contribute to the continual improvement of their organization's management systems.

Benefits:

- Gain a deep understanding of ISO 21101, ISO 19011 and ISO/IEC 17021-1 standards and audit principles.
- Enhance auditing skills for effective assessment of management systems.
- Contribute to the improvement of organizational processes.
- Increase credibility as a lead auditor in ISO 21101.

Pre-Course Qualification Requirements:

- Higher education
- Necessary prior knowledge of PDCA cycle, basic elements of management system, concept of ATS Management, relevant national and local laws, and ATS requirements
- Attended Awareness / Introduction of ISO 21101 Training
- Pass the Preliminary Test (not less than 70%)



WHAT WILL YOU LEARN:

1. Auditing Principles and Practices:

- Audit types and methodologies
- Audit planning and preparation
- Conducting an audit and gathering evidence
- Reporting and communication

2. Audit Team Leadership:

- Roles and responsibilities
- Team coordination and communication

3. Non-Conformities and Corrective Actions:

- Identifying non-conformities
- Root cause analysis
- Corrective and preventive actions

UPON COMPLETION, YOU WILL BE ABLE TO:



The fundamentals of ISO 21101 and its application.



Principles and techniques of effective auditing.



How to plan, conduct, report, and follow-up on audits.



Interpretation and application of ISO 21101 requirements.



Effective communication and interpersonal skills for auditing.

ASSESSMENT:

- Continuous assessment through end-of-day tests and exercises during the training.
- Practical assessment through role-playing and simulated audit scenarios.
- A written examination at the end of the course.

CERTIFICATION:

Upon successful completion of the training and passing the examination, participants will receive a certificate as an ISO 21101 Lead Auditor. This certification is internationally recognized and demonstrates proficiency in ATSMS auditing.

COURSE FEE INCLUDES:

- Certificate of Attendance / Achievement
- Training materials
- Examination fee

REGISTRATION:



RM 3,834.00

*Contact us for Inhouse Training quotation.



COURSE OUTLINE

DESCRIPTION

This course provides in-depth knowledge and practical skills to become a auditor/lead auditor for Adventure Tourism Safety Management Systems (ATSMS) based on ISO 21101:2014. Participants will explore auditing principles, ISO 21101 requirements, and techniques to ensure compliance and enhance safety practices within adventure tourism. Through case studies, exercises, and role-playing, attendees will be prepared to lead audits effectively, manage risks, and improve safety management systems.


OBJECTIVES


- Lead and manage ATSMS audits by the first, second and third party according to ISO 21101:2014, ISO 19011:2018 and ISO/IEC 17021 standards
- Apply professional auditor skill the based-on ISO/IEC 17021-1:2015 and ISO 19011:2018 standards
- Prepare effective audit report and follow up actions after audit.

TOPICS

- Recapitulation of ISO 21101:2014
- Fundamental audit concepts and principles based on ISO 19011:2018 and ISO/IEC 17021-1:2015
- Process Approach of Auditing
- Auditing Elements
- Audit Planning
- Audit Preparation
- Audit Performing
- Non-Conformance Reporting
- Audit Reporting
- Report Assessment

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