



ISO 9001:2015

QUALITY MANAGEMENT SYSTEMS

Course Description:

This 2-day training course is designed to provide participants with a comprehensive understanding of the ISO 9001:2015 standard and its practical implementation in various organizational settings. The course covers key concepts, requirements, and best practices for quality management systems, equipping attendees with the knowledge and skills necessary to interpret and effectively implement ISO 9001.

Benefits:

- Gain a thorough understanding of ISO 9001:2015 and its significance in quality management.
- Learn practical strategies for successful ISO 9001 implementation.
- Enhance organizational efficiency and effectiveness through improved quality management practices.
- Strengthen compliance with international quality standards, fostering customer confidence.
- Develop skills to lead and contribute to the successful certification process.



WHAT WILL YOU LEARN:

- Understand the key concepts, terms, and principles of ISO 9001:2015.
- Gain practical insights into interpreting and implementing ISO 9001 in various organizational contexts.
- Develop the skills needed to document and maintain a robust quality management system.
- Prepare for internal and external audits, ensuring compliance with ISO 9001 standards.
- Acquire strategies for continuous improvement and excellence in quality management practices.

UPON COMPLETION, YOU WILL BE ABLE TO:



Acquire an in-depth knowledge of the ISO 9001:2015 standard, including its structure, requirements, and principles.



Learn practical approaches and strategies for effectively implementing ISO 9001 within organization.



Develop the ability to create and maintain necessary documentation to meet ISO 9001 requirements.

WHO SHOULD ATTEND?

- Quality Managers and Directors
- Process Owners and Managers
- Internal Auditors
- Quality Assurance Professionals
- Operations Managers
- Those responsible for implementing and maintaining a quality management system

CERTIFICATION:

Participants who successfully complete the course Certificate of Attendance.

COURSE FEE INCLUDES:

- Certificate of Attendance
- Training materials

REGISTRATION:



RM 864.00

*Contact us for Inhouse Training quotation.



COURSE OUTLINE

DESCRIPTION

ISO 9001:2015 promotes the adoption of a process approach when developing, implementing and improving the effectiveness of a quality management system, to enhance customer satisfaction by meeting customer requirements. Specific requirements considered essential to the adoption of a process approach are included.


OBJECTIVES


- To demonstrate requirements of ISO 9001:2015.
- To identify, assess and produced documented risk assessment based on operational activities as per required by ISO 9001:2015.
- To identify and system elements and activities that are effective for managing quality risks and controlling losses and which provide a basis for continuous improvement.
- To demonstrate how to apply professional management principles and techniques to design, develop and implement comprehensive quality management system.

TOPICS

- Introduction to QMS standard
- Introduction of High-Level Structure for QMS
- Details (clause by clause) for the following clauses and requirements:
 - Scope
 - Terms and Definitions
 - Context Of Organization
 - Leadership and Worker Participation
 - Planning
 - Support
 - Operation
 - Performance Evaluation
 - Improvement

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